

MedCall Email Templates for Employers

Use these email templates to help communicate the benefits of the MedCall telehealth and injury reporting service to your employees.

Email #1: Initial launch of the service

Subject line: New offering for <employer> employees

<Employer> is excited to announce a partnership with <carrier> and MedCall to offer telehealth services for workplace injuries.

On-the-job injuries are unpredictable and can be unsettling. And it's often inconvenient for you to leave work, drive to an urgent care center, and play the waiting game in their waiting room. We know this adds to the injury and we want to make the situation easier for you.

Our partnership with MedCall provides to you a team of workers-comp-injury trained Emergency physicians on call 24 hours a day, 7 days a week. It is also a safe and secure way to report your injury – the MedCall team will take care of creating the injury report and sending it to the appropriate recipients.

What you get:

- 24 x 7 access to Emergency Medicine physicians to assess your injury
- One-stop-shop to report your injury and provide required information
- Injury intake specialists that understand and care
- All at no charge to you

How it helps:

- Call from wherever you are, whenever you are hurt
- Avoid the wait at the Urgent Care or ER
- Speak to an Emergency Medicine physician, with available video capability
- Translators available in any language
- Referral for in-person care if needed
- Immediate evaluation = peace of mind

How it works – three simple steps:

1. Notify your supervisor
2. Call MedCall from any phone: 855-963-3225
3. Report your injury to an injury intake specialist, and speak with an Emergency Medicine physician at your choice

If you prefer, you can also download a convenient app at <https://medcalladvisors.com/download-apps>; a single click will connect you to a MedCall intake specialist.

If you have any questions about this new service, please reach out to <name> at <email>.

Email #2: Reminder about MedCall

Subject line: Reminder: injury reporting and telehealth service for workplace injuries

We know that workplace injuries happen and want to make it as easy for you as possible to **get the care you need and report the injury.**

<Employer> offers a free service to all employees to both report their workplace injury AND speak immediately to an Emergency physician – at no charge to you.

Why is this important? Having **immediate access to an Emergency physician** for non-severe injuries means you don't have to drive to an urgent care or Emergency department and wait to be seen.

Instead, you have access to:

- Emergency Medicine physicians available to assess your injury 24 x 7 x 365
- A one-stop-shop to report your injury and provide required information
- Injury intake specialists that understand and care

How you benefit from this service:

- Call from wherever you are, whenever you are hurt
- Avoid the wait at the Urgent Care or ER
- Translators available in any language
- No need for a second step to fill out the injury report

How it works – three simple steps:

1. Notify your supervisor
2. Call MedCall from any phone: 855-963-3225
3. Report your injury to an injury intake specialist, and speak with an Emergency Medicine physician at your choice

If you prefer, you can also download a convenient app at <https://medcalladvisors.com/download-apps>; a single click will connect you to a MedCall intake specialist.

If you have any questions about this new service, please reach out to <name> at <email>.

Email #3: Reminder about MedCall – short and sweet

Subject line: Please remember to report your workplace injury via MedCall

<Employer> would like to remind you to report your workplace injuries via MedCall by calling 855-963-3225 and speaking with an Injury Intake Specialist.

This service makes it as easy as possible for you to report your injury without having to fill out paper forms or log on to a secure portal.

In addition, MedCall offers **immediate access to an Emergency physician** to assess your injury for you, so you can avoid the urgent care or Emergency department settings.

- ✓ Call from wherever you are, whenever you are hurt
- ✓ Emergency Medicine physicians available to assess your injury 24 x 7 x 365
- ✓ Avoid the wait at the Urgent Care or ER
- ✓ Translators available in any language
- ✓ A one-stop-shop to report your injury and provide required information

It's just three simple steps after an injury:

1. Notify your supervisor
2. Call MedCall from any phone: 855-963-3225
3. Report your injury to an injury intake specialist, and speak with an Emergency Medicine physician at your choice

If you prefer, you can also download a convenient app at <https://medcalladvisors.com/download-apps>; a single click will connect you to a MedCall intake specialist.

If you have any questions about this new service, please reach out to <name> at <email>.